

Supporting families every step of the way



New York Life has partnered with Empathy to provide you and your family with the guidance you need to get through the challenging weeks and months ahead.

From settling the estate to dealing with grief, Empathy’s personalized, tech-enabled assistance and human support help beneficiaries handle the practical, logistical and emotional challenges that loss brings. We help ease the burden, so you can pay attention to the things that matter most.

24/7 real-time assistance from our Care Managers

Automated tools that take care of tasks on your behalf

Probate and estate settlement guidance and resources

Emotional support and guidance for dealing with grief

Access your complimentary Empathy account at any time



Sign up online at empathy.com/nyl-gbs or download the mobile app via the App Store or Google Play and use access code **NYLGBS** to register



Call us at (201) 701-2245 to be connected with our Care Team

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